

Dear Customer,

Thank you for purchasing the product of brand Manta S.A. – the Polish distributor and manufacturer of RTV, household and IT equipment. We hope that the use of our equipment will bring you a lot of satisfaction and joy.

Before using the equipment, please read carefully installation procedures and operating conditions described in the manual as well as on the Warrantor's website.

In case of any problems, please contact Customer Service Department Manta S.A.

Terms of warranty

1.

The warranty period is:

- a. **24 months** from the date of sale – according to the date on the proof of purchase and warranty card.
- b. **6 months** from the date of sale for parts and accessories subject to wear, such as: batteries, rechargeable batteries, chargers, cables, remote controls.

2.

The warranty covers the products distributed in Europe.

3.

The warranty card is valid if it is drawn up on the original form and contains the following information: the name, model and serial number of the equipment, date of sale and seller's seal. Making any deletions or amendments in the warranty card entails its cancellation. The warranty rights are implemented upon presentation of the valid and correctly filled warranty card together with the proof of purchase.

4.

The warranty covers only damages and defects resulting from the causes inherent in the sold unit.

5.

The warranty does not cover:

- mechanical damages and the defects caused by them,
- damages resulting from misuse, inconsistent with the manual and safety rules use and storage of the product,
- damages caused by external factors, such as flooding with liquid, moistness (e.g. by precipitation or condensation of water vapour at variable temperatures), too high or too low temperature, lighting, chemical agents and other ones beyond the control of the Warrantor,
- damages resulting from unauthorized repairs, alterations, software changes made by the purchaser or unauthorized persons,
- damages resulting from natural wear and tear such as: scratches, dirt, abrasions, wiping of inscriptions etc.,
- damages or malfunctions caused by improper installation of the equipment cooperating with the product,
- headphones for MP3 and MP4 players are added free of charge and are not subject to warranty,
- operations listed in the manual for execution by user e.g. equipment installation, programming, cleaning and maintenance,
- products in which warranty seal was removed or damaged.

6.

The warranty covers the products used solely for non-business purposes. The warranty does not cover the products exploited for profit-making purposes.

7.

The customer may be charged for transport and diagnosis of the product when the product sent to the service station within warranty claim is operational or misconfigured.

8.

The warranty covers free of charge replacement of spare parts supplied by Manta S.A. needed for repair and labour during the warranty period. Defects detected during the warranty period can be removed only by Manta authorized service stations the addresses of which are available on the Warrantor's website.

9.

Defects found during the warranty period will be repaired free of charge as soon as possible without a maximum of 21 working days from the date the equipment is accepted for repair. This time-limit may be prolonged if the repair requires import of spare parts or because of import/export restrictions for spare parts or other legal regulations and other circumstances on which Manta S.A. company has no influence.

10.

Manta S.A. does not bear responsibility for any financial loss or other civil law consequences caused by a defect in the claimed device. It regards in particular: loss of turnover, profit, possible benefits, loss of data, information and media damage.

Manta S.A. does not bear responsibility for the content, reliability or availability of services and applications contained in the devices and delivered by third parties. Services and applications are provided in the state in which they are.

Manta S.A. does not bear responsibility for any accessories that do not constitute a purchased set and additional elements attached to the device for the duration of the repair.

11.

In case it is needed to deliver the equipment to the service station, the Customer is obliged to send the equipment in the original factory packaging together with all fillers. Otherwise the risk of damage of the equipment during transport in both directions is borne by the Customer. Cash on delivery parcels will be not accepted by Manta S.A..

12.

In case a defect is found the Customer may submit a claim at the place of purchase of the equipment or, if it is not possible, through Customer Service Department Manta S.A. to the telephone number (22) 332 34 63 or using the contact form located on the Warrantor's website.

13.

The customer is obliged to check the condition of the received equipment in the presence of the courier company's representative immediately upon receipt. In case of damage of the shipment a protocol of damage must be drawn up that will be the basis for pursue possible warranty claims.

14.

The warranty does not exclude, limit or suspend the rights of the buyer arising from the local regulations regarding Consumer's rights.

DEFECTIVE PIXELS

Monitors, television receivers, smartphones and tablets can have:

- 4 defective pixels (dead pixels, points permanently unlit);
- 5 defective pixels permanently lit in white;
- 10 defective subpixels that is points lit in the colour – red, green or blue.

In case the panel exceeds the principles given above, it is subject to warranty repair in the manner established by the Warrantor.

You can find other language version of warranty card on:

<http://www.manta.com.pl/en/content/184-warranty-conditions>